



JOB DESCRIPTION

Job Title: Production Engineer
Department: Audio-Visual Department
Location: Bristol
Reporting To: Operations Director

ABOUT US

Established in 1985, Internet Videocommunications has earned an international reputation for delivering world class Audio-Visual, Video Conferencing and Telepresence systems and services. For 35 years our award-winning company has received numerous accolades for exceeding standards of excellence. It is our emphasis on service quality, our attention to detail and our total commitment to our clients that has led Internet Videocommunications to enjoy long-term relationships with many hundreds of businesses across the public and private sectors.

Working out of our Bristol and Marlow offices in the UK we have provided Audio-Visual, Video conferencing and Telepresence solutions in over 35 countries to date. The company offers unrivalled experience and expertise. And, having forged strong alliances with all the leading manufacturers, we are truly independent.

We pride ourselves on being at the very forefront of the Audio-Visual and Telecommunications Industry. Our mission statement is to deliver best of breed Audio-Visual and Unified Communications solutions and we recognise that in order to achieve this, we need to invest in best in class staff. All our team undertake rigorous, on-going training courses and external examinations to maintain industry knowledge and skill-sets that are second to none.

Due to expansion and a strong order book we are hiring a Production Engineer to join our team in Bristol with immediate effect.

WHAT WE DO

Internet Videocommunications provides a comprehensive portfolio of Audio-Visual, Video conference and Telepresence systems and services all in house. Uniquely set up to take care of the entire end-to-end solution, we will manage the project from the initial consultation, system design and build, through to training and maintenance support.

MAIN JOB PURPOSE

To be responsible for the rigorous quality assurance in-house testing of all client-assigned equipment and integrated audio-visual rack systems to ensure their 100% operational status.

To assist with all R&D projects including the comprehensive evaluation and testing of existing and new technologies and the interoperability of different manufacturer products with the objective of augmenting the Company's portfolio of solutions and services.

To conduct best practice teach-ins and knowledge transfer tutorials to installation engineers and other technical staff to establish high-quality and standardised methods of working both on and off-site, thereby ensuring the highest levels of professionalism and workmanship.

KEY RESPONSIBILITIES

- Demonstrate an in-depth, highly technical understanding of all audio-visual and videoconferencing systems, being highly knowledgeable on and conversant with the Company's entire portfolio of products and services.
- Continually develop, augment and successfully carry out a clear, comprehensive and stringent testing matrix for each integrated system before it leaves the production area for a client site.
- Visually inspect, power up and configure each and every component assigned to a client project. This is to include ensuring the correct software is loaded and the correct software revisions are loaded.
- Ensure the production area is utilised in the most efficient way, fulfilling all quality and environmental objectives.
- Maintain standards of health and safety, hygiene and security at all times in the work environment.
- Contribute fully to the Company's commitment to the annual C.H.A.S. certification and the ISO 9001, 27001 and 14001 certifications, complying with all audit requirements and objectives
- Demonstrate a clear understanding of the Company's policies and vision and how the production area contributes to these.
- Produce regular reports relating to the production area and brief the Operations Director whenever necessary.
- Assist in the upkeep and operation of the Company's demonstration room facilities.
- Maintain on a daily basis an up-to-date record of all activities and contact with clients and prospects through the Company's CRM database.

SKILLS & EXPERIENCE

The successful candidate will have proven experience of designing/deploying integrated commercial AV solutions. You will have strong interpersonal skills, be a good team player and have an eye for attention to detail. The ideal candidate will have obtained either the CTS-I and/or CTS-D qualification.

HOW TO APPLY

Please forward a covering letter and up to date CV to Tanya Condon, HR Manager at Internet Videocommunications Limited at tcondon@internet-video.co.uk. Closing date for applications is Monday 30th March 2020.