



JOB DESCRIPTION

Job Title: Lead Audio Visual Installation Engineer

Department: Audio-Visual Department

Location: Bristol / Marlow

ABOUT US

Established in 1985, Internet Videocommunications has earned an international reputation for delivering world class Audio-Visual, Video Conferencing and Telepresence systems and services. For 35 years our award-winning company has received numerous accolades for exceeding standards of excellence. It is our emphasis on service quality, our attention to detail and our total commitment to our clients that has led Internet Videocommunications to enjoy long-term relationships with many hundreds of businesses across the public and private sectors.

Working out of our Bristol and Marlow offices in the UK we have provided Audio-Visual, Video conferencing and Telepresence solutions in over 35 countries to date. The company offers unrivalled experience and expertise. And, having forged strong alliances with all the leading manufacturers, we are truly independent.

We pride ourselves on being at the very forefront of the Audio-Visual and Telecommunications Industry. Our mission statement is to deliver best of breed Audio-Visual and Unified Communications solutions and we recognise that in order to achieve this, we need to invest in best in class staff. All our team undertake rigorous, on-going training courses and external examinations to maintain industry knowledge and skill-sets that are second to none.

Due to expansion and a strong order book we are hiring additional Lead AV Installation Engineers to join our team in Bristol and Marlow with immediate effect.

WHAT WE DO

Internet Videocommunications provides a comprehensive portfolio of Audio-Visual, Video conference and Telepresence systems and services all in house. Uniquely set up to take care of the entire end-to-end solution, we will manage the project from the initial consultation, system design and build, through to training and maintenance support.

MAIN JOB PURPOSE

- To lead the client installation, ensuring the successful integration and quality control of Company-deployed equipment, as well as other manufacturer products, where necessary.
- To conduct and complete full commissioning of all equipment on the client site.
- To deliver client training.

KEY RESPONSIBILITIES

- Lead and conduct installations ensuring that each one is delivered to the highest quality standards and to the total satisfaction of the client.
- Take responsibility, as required, for delegating tasks on-site, managing the workload of the on-site team, in conjunction with the Project Manager's instructions, and ensuring that the project installation is completed on time and to the highest possible standards.
- Ensure that all equipment is tested, delivered, installed and commissioned on a timely basis, adhering to all relevant quality control procedures.

- Have a thorough understanding of each system to be deployed and also of the client environment, to ensure readiness for attending site.
- Verify that equipment on site exactly matches what is stated on the delivery note.
- Complete all commissioning tests and paperwork to verify that each system is deployed and operating correctly.
- Provide User Training as required.
- Assist with technical support services, where required, including Helpdesk and on-site support to identify and rectify faults reported by clients whether nationally or internationally.
- Ensure safe working conditions and safe working practices are adhered to at all times.
- Be knowledgeable on and conversant with the Company's portfolio of solutions and services.
- Support the sales team with any pre- or post-sales technical advice and activities, as required.
- Provide ad-hoc duties as and when required by a Director.
- Maintain on a daily basis an up-to-date record of all activities and contact with clients and prospects through the Company's CRM database.

SKILLS & EXPERIENCE

The successful candidate will have proven experience within the commercial AV Industry as detailed above. You will have strong interpersonal skills, be a good team player and have an eye for attention to detail. The ideal candidate will have obtained the CTS and/or CTS-I qualification.

HOW TO APPLY

Please forward a covering letter and up to date CV to Tanya Condon, HR Manager at Internet Videocommunications Limited at tcondon@internet-video.co.uk. Closing date for applications is Monday 30th March 2020.